

DATA FOR PROGRESS

From March 15 to 17, 2024, Data for Progress conducted a survey of 1,196 U.S. likely voters nationally using web panel respondents. The sample was weighted to be representative of likely voters by age, gender, education, race, geography, and voting history. The survey was conducted in English. The margin of error is ± 3 percentage points.

NB: subgroups with a n-size less than 50 (<50) are not shown on these cross-tabs. We choose not to display N<50 subgroups because the sample is too small to have statistical significance. We did, however, take samples of these subgroups for representational and weighting purposes to accurately reflect the electorate makeup. Some values may not add up to 100 due to rounding.

N=1,196 unless otherwise specified.

[1] Do you have a favorable or unfavorable opinion of your utility company?

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very favorable	20	23	12	23	18	22	19	21	18	24	24	20	26
Somewhat favorable	41	37	43	45	42	40	35	44	42	39	39	43	28
Somewhat unfavorable	18	16	21	17	17	19	18	17	16	20	15	19	13
Very unfavorable	8	9	11	4	8	8	8	8	8	8	10	7	10
Haven't heard enough to say	13	15	12	12	15	12	20	10	16	9	12	11	24
FAVORABLE (TOTAL)	61	60	55	68	60	62	54	65	60	63	63	63	54
UNFAVORABLE (TOTAL)	26	25	32	21	25	27	26	25	24	28	25	26	23
FAVORABLE (NET)	+35	+35	+23	+47	+35	+35	+28	+40	+36	+35	+38	+37	+31
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[2] For each of the following, please rank how well or poorly your utility company handles this issue:

— Ensuring customers have affordable energy bills

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	18	20	12	20	18	18	21	16	18	18	22	18	22
Somewhat well	33	33	31	35	30	37	30	35	33	33	26	34	35
Somewhat poorly	21	21	22	21	24	18	20	22	21	21	18	22	19
Very poorly	17	17	23	13	17	17	20	16	17	18	21	16	13
Don't know	11	9	12	11	11	10	9	12	11	10	14	11	11
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[3] For each of the following, please rank how well or poorly your utility company handles this issue:

— Ensuring customers have reliable access to energy

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	34	35	30	37	34	35	27	38	34	34	39	37	26
Somewhat well	42	41	41	43	41	43	43	41	42	42	26	42	51
Somewhat poorly	10	10	12	8	9	11	14	7	9	10	12	9	12
Very poorly	6	6	8	4	6	5	8	4	6	5	12	4	4
Don't know	8	8	10	8	10	7	7	9	9	8	10	8	7
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[4] For each of the following, please rank how well or poorly your utility company handles this issue:

— Transitioning to clean energy

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	16	17	13	17	16	16	19	14	17	14	22	15	22
Somewhat well	32	34	33	29	31	33	33	31	33	31	24	31	44
Somewhat poorly	14	17	15	10	14	15	18	12	13	16	22	12	13
Very poorly	7	7	8	7	7	8	9	6	7	8	9	7	6
Don't know	31	25	31	37	33	28	21	36	31	31	22	35	15
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[5] For each of the following, please rank how well or poorly your utility company handles this issue:

— Responding quickly when customers have issues with their energy access

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	33	34	26	38	34	32	24	38	34	31	28	37	31
Somewhat well	38	37	38	38	38	37	34	40	36	40	36	39	27
Somewhat poorly	13	12	18	10	12	13	20	9	13	13	17	10	22
Very poorly	7	9	6	5	6	8	11	5	8	6	10	5	11
Don't know	9	9	11	8	9	10	12	8	9	10	10	9	8
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[6] For each of the following, please rank how well or poorly your utility company handles this issue:

— Creating jobs in the local community

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	19	18	18	21	16	21	21	18	19	18	21	18	28
Somewhat well	35	34	34	37	32	38	35	34	37	31	30	36	36
Somewhat poorly	12	12	11	11	11	13	17	9	11	13	15	9	12
Very poorly	6	7	7	5	7	5	8	5	7	4	13	4	9
Don't know	29	30	30	27	34	23	19	34	26	34	20	33	16
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[7] For each of the following, please rank how well or poorly your utility company handles this issue:

— Upgrading aging power grid infrastructure in the local community

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	19	19	12	24	16	22	19	19	19	20	23	20	22
Somewhat well	35	34	40	33	36	34	32	37	36	34	34	35	37
Somewhat poorly	14	12	18	14	13	16	20	11	14	14	14	13	13
Very poorly	9	12	9	6	8	10	11	8	8	10	11	8	9
Don't know	23	24	22	22	27	18	18	25	23	22	19	24	19
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[8] For each of the following, please rank how well or poorly your utility company handles this issue:

— Influencing government policies that impact utility companies

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	15	18	9	15	14	15	19	12	14	16	21	13	24
Somewhat well	24	26	24	23	24	25	26	23	26	22	26	24	28
Somewhat poorly	14	14	18	12	13	16	18	13	15	14	18	13	15
Very poorly	7	6	7	8	6	8	9	6	7	7	6	6	10
Don't know	40	37	42	43	44	36	29	46	39	42	29	44	22
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[9] For each of the following, please rank how well or poorly your utility company handles this issue:

— Advertising about their business practices and the rates they charge

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Very well	17	19	13	19	16	19	23	15	18	17	21	17	25
Somewhat well	32	34	30	32	33	32	33	32	33	31	35	30	41
Somewhat poorly	20	19	23	18	20	20	16	22	19	22	14	21	13
Very poorly	12	12	12	12	11	12	14	11	13	10	12	11	14
Don't know	19	16	22	20	20	18	14	21	18	20	18	22	7
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160

[10] Utility companies charge customers certain fees not related to their overall energy use. These include **late fees**, which can be charged at a flat rate or as a percentage of a customer's total energy bill if a customer misses a payment deadline, and **reconnection fees**, which are typically charged at a flat rate if a customer is disconnected from the grid for missing a payment deadline or other reasons.

Some lawmakers are considering legislation to **ban** utility companies from charging these fees.

Do you think utility companies should or should not be banned from charging customers for **late fees and reconnection fees**? (N=600)

(Split Group A)

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Utility companies should be banned from charging customers for these fees	61	66	66	53	66	56	62	61	65	55	66	60	57
Utility companies should not be banned from charging customers for these fees	30	26	25	39	29	32	26	32	26	38	27	31	35
Don't know	8	8	9	8	5	12	11	7	9	7	6	9	7
Weighted N	600	224	163	213	321	279	207	393	384	216	66	436	81

[11] Utility companies charge customers certain junk fees not related to their overall energy use. These include **late fees**, which can be charged at a flat rate or as a percentage of a customer's total energy bill if a customer misses a payment deadline, and **reconnection fees**, which are typically charged at a flat rate if a customer is disconnected from the grid for missing a payment deadline or other reasons.

Some lawmakers are considering legislation to **ban** utility companies from charging these junk fees.

Do you think utility companies should or should not be banned from charging customers for **junk fees**? (N=596)
(Split Group B)

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Utility companies should be banned from charging customers for these fees	75	81	68	73	75	75	76	75	77	71	75	74	80
Utility companies should not be banned from charging customers for these fees	18	14	24	18	17	18	16	19	14	24	19	18	11
Don't know	7	6	8	9	7	7	9	7	9	5	5	7	9
Weighted N	596	243	149	204	319	277	210	386	382	214	65	433	80

[12] Utility providers often use money collected from customers' monthly bills to fund their political activities, including lobbying, advertisements, and trade association membership dues.

Some lawmakers are considering legislation to **prevent** utility providers from using money collected from customers' monthly bills to fund political activities.

Do you support or oppose lawmakers adopting this policy?

Response	Topline	Democrat	Independent / Third party	Republican	Female	Male	Under 45	45+	No College	College	Black or African American	White	Latino
Strongly support	52	52	56	49	53	51	44	57	49	58	37	55	46
Somewhat support	20	22	16	20	19	21	26	16	19	20	30	18	24
Somewhat oppose	10	7	13	11	10	11	14	8	10	11	9	10	10
Strongly oppose	11	14	8	11	12	10	7	13	13	7	18	10	13
Don't know	7	5	6	9	6	7	9	6	9	3	5	7	6
SUPPORT (TOTAL)	72	74	72	69	72	72	70	73	68	78	67	73	70
OPPOSE (TOTAL)	21	21	21	22	22	21	21	21	23	18	27	20	23
SUPPORT (NET)	+51	+53	+51	+47	+50	+51	+49	+52	+45	+60	+40	+53	+47
Weighted N	1,196	464	317	415	640	556	415	781	766	430	131	869	160