DATA FOR **PROGRESS**

Voters Are Negatively Impacted by Surveillance,

Impacted by Surveillance, Overwork, and Lack of Support in the Workplace; Gig Workers Are the Most Harmed.

By Nat Baldino, Lorena Roque, Evangel Penumaka, and Kirby Phares

December 2023

Introduction

By many standard economic indicators, the U.S. economy is thriving. Since emerging from the pandemicinduced recession, the economy has added more than 13 million jobs while unemployment has remained under 4 percent for 22 consecutive months.¹ The prime age (25-54 year olds) employment-to-population ratio — the percentage of the population employed in the labor market — has been above 80 percent since January 2023, a sustained high not seen since the early 2000s.² However, despite our nation being awash in jobs, American workers are still struggling to make ends meet. Unfortunately, too many of the jobs in our economy are poor-quality ones that pay low wages, offer few to no benefits, and require employees to work unpredictable schedules.

Workers are expected to do more with less,³ and this production squeeze in low-wage industries is often managed through intense surveillance and punishment.⁴ Current management systems in industries like retail, service, logistics, and hospitality utilize algorithmic technology like cameras, wearables that track biological data, and more to radically boost profits while keeping costs low⁵ The relentless pace of work and chronic understaffing in these industries squeeze workers into increased productivity at the expense of their physical and mental well-being.

Simultaneously, large companies often "fissure" their workforces by outsourcing labor to further reduce costs. One way to outsource is to misclassify workers who should be considered employees as independent contractors. In doing so, lead companies are no longer responsible for maintaining labor standards, assuring safety, offering benefits, or dealing with on-the-job issues.⁶ The culmination of this new business model has solidified the gig economy as an expedient way to shed employment responsibility and increase profits, all while keeping job quality low.

To investigate how Americans are experiencing these types of changes in the workplace, Data for Progress and the Center for Law and Social Policy conducted a national <u>survey</u> of likely voters to examine attitudes toward the workplace, workplace surveillance, and support for expanding benefits for gig workers. The survey, conducted among 1,131 likely voters from June 8-13, 2023, finds that likely voters strongly support greater protections for gig workers in the workplace.

1 "Statement By Acting Secretary of Labor Su on November Jobs Report," News Release, US Department of Labor, December 8, 2023. <u>https://www.dol.gov/newsroom/releases/osec/0281208</u>

2 "Employment-Population Ratio - 25-54 Yrs," [LNS12300060], U.S. Bureau of Labor Statistics, retrieved from FRED, Federal Reserve Bank of St. Louis, December 13, 2023. <u>https://fred.stlouisfed.org/series/LNS12300060</u>

3 Selena Simmons-Duffin and Scott Maucione, "After historic strike, Kaiser Permanente workers win 21% raise over 4 years," NPR, October 14, 2023. <u>https://www.npr.org/sections/health-shots/2023/10/13/1205788228/kaiser-permanente-strikecontract-deal-reached</u>

4 Matthew Desmond, "In order to understand the brutality of American capitalism, you have to start on the plantation," The New York Times, August 14, 2019.<u>https://www.nytimes.com/interactive/2019/08/14/magazine/slavery-capitalism.html</u>

5 "The Injury Machine: How Amazon's Production System Hurts Workers," Strategic Organizing Center, April 2022. <u>https://</u> <u>thesoc.org/wp-content/uploads/2022/04/The-Injury-Machine_How-Amazons-Production-System-Hurts-Workers.pdf</u>

6 David Weil, The Fissured Workplace: Why Work Became So Bad for So Many and What Can Be Done to Improve It, Harvard University Press 2014.

Key Findings

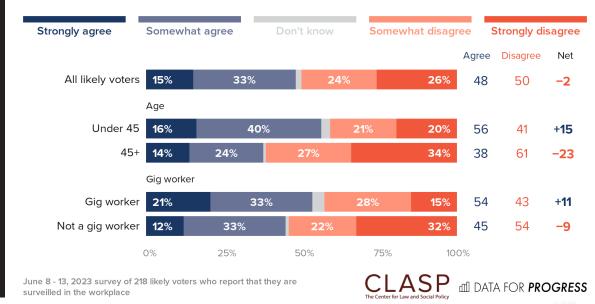
SURVEILLANCE AND WORKPLACE IMPACTS

We first examined how likely voters feel about their pace of work and the impacts of their job on their health, particularly in relation to knowing they are surveilled in the workplace. This initial set of questions regarding the workplace was asked of 592 voters in the sample who report being employed full- or part-time. Among employed voters, 24% (representing 12% of the full sample) say they are gig workers, defined as earning income through an online "gig" platform, such as a rideshare app or grocery shopping app.

When asked about workplace surveillance, 36% of employed likely voters (about 19% of the sample) report being tracked at work by employers, either by handheld devices or wearable technology, point-of-service logins, or other methods.

Of the voters who are surveilled at work, 48% say that tracking negatively impacts their mental health. Majorities of young employed voters under the age of 45 (56%) and gig workers (54%) say that knowing they are tracked by their employer worsens their mental health.

A Majority of Voters Under 45 Feel That Workplace Surveillance Negatively Impacts Their Mental Health



Do you agree or disagree with the following statement?

Knowing that I am tracked by my employer negatively impacts my mental health.

We next asked employed voters overall how their job impacts them physically. Forty-four percent of employed voters are physically exhausted by the pace of their job. Compared to non-gig workers, gig workers are 13 points more likely to say that the pace of work makes them exhausted, at 54%.

We also find that 44% of employed voters feel overworked. Compared to all voters, young workers, gig workers, and Latino voters report slightly higher rates of feeling overworked. Fifty-four percent of young voters feel overworked, while only 36% of voters 45 and over agree with the statement. About half of gig workers report feeling overworked, while 52% of Latino voters say the same.

Workers also report being impacted by the decisions made around staffing and hiring. While the majority of employed voters say that their workplace has the right amount of staff to get work done comfortably, nearly a third of workers (29%) say their workplaces do not have enough staff or capacity to work at a comfortable pace.

Fifty Percent of Gig Workers Report Feeling Overworked and Say Their Job Is Physically Exhausting

To what extent do you agree or disagree with each of the following statements when thinking about your workplace?

| Strongly agree | Somewhat | agree D | on't knov | v So | mewhat disagr | ee S | Strongly di | sagree |
|------------------------------|--------------|-------------------|-------------|-------------|---------------|-------|-------------|--------|
| | l feel overw | vorked | | | | Agree | Disagree | Net |
| All likely voters | 16% | 28% | 2 | .5% | 27 % | 44 | 52 | -8 |
| Under 45 | 21% | 33% | | 22 % | 21% | 54 | 43 | +11 |
| 45+ | 12% | 24% | 28 % | | 33% | 36 | 61 | -25 |
| Black or African American | 12% | 31% | 26 | % | 30% | 43 | 56 | -13 |
| White | 18% | 26% | 2 | 4% | 29% | 44 | 53 | -9 |
| Latino | 13% | 39% | | 29 % | 16% | 52 | 45 | +7 |
| Gig worker | 21% | 29 % | | 28% | 20% | 50 | 48 | +2 |
| Not a gig worker | 15% | 28% | 24 | % | 30% | 43 | 54 | -11 |
| | The pace o | f my job makes me | physically | exhausted | | | | |
| All likely voters | 14% | 30% | | 28% | 25% | 44 | 53 | -9 |
| Under 45 | 18% | 31% | | 27 % | 21% | 49 | 48 | +1 |
| 45+ | 11% | 28% | 29 9 | % | 29% | 39 | 58 | -19 |
| Black or African American | 14% | 25% | 25% | | 36% | 39 | 61 | -22 |
| White | 14% | 31% | | 27% | 25% | 45 | 52 | -7 |
| Latino | 19% | 31% | | 35% | 14% | 50 | 49 | +1 |
| Gig worker | 20% | 34% | | 27 % | 17 % | 54 | 44 | +10 |
| Not a gig worker | 13% | 28% | 28 | 3% | 28% | 41 | 56 | -15 |
| | 0% | 25% | 50% | 7 | 5% 100 | 0% | | |
| | | | | | | | | |

June 8 - 13, 2023 survey of 592 employed likely voters

CLASP The Center for Law and Social Policy

ACCESSIBLE CHILD CARE CAN LESSEN FINANCIAL BURDEN AND IMPROVE EMPLOYMENT OUTCOMES FOR PARENTS

We also examined the experiences of parents in need of child care services and the impact that child care has on their careers. About 20% of the likely voters sampled report being a custodial parent in need of child care. A plurality of parents (46%) say they found it "somewhat difficult" or "very difficult" to find child care that fits their budget, and another 8% say they haven't been able to do so at all. In addition, we find that child care responsibilities have impacted 44% of parents' ability to work.

When asked about how access to affordable child care would affect their work, two-thirds of voters who are parents agree that more affordable child care would help them advance in their career or allow them to switch to a more suitable job. Thirty-one percent of all parents needing child care say that less expensive child care would most improve their ability to work.

VOTERS SUPPORT IMPROVED BENEFITS FOR INDEPENDENT CONTRACTORS

Lastly, we examined likely voters' attitudes toward companies classifying gig workers as independent contractors to cut labor costs. We find that voters strongly support proposals to give independent contractors traditional employee benefits, including anti-discrimination protections (73%), a minimum wage (69%), overtime pay (65%), and health care benefits (65%). A majority of voters also support companies providing independent workers with unemployment benefits (58%), retirement benefits (57%), and paid medical (56%) and family leave (51%). A plurality of voters (43%) support unionization and independent contractors receiving collective bargaining rights.

Voters who work gig jobs also strongly support receiving anti-discrimination protections (76%). However, gig workers are more likely than all likely voters to support contractors receiving health care benefits (73%) and overtime pay (71%). Gig workers also agree that independent contractors should be afforded retirement benefits (65%), unemployment insurance (64%), and paid medical leave (63%). Fifty-three percent of gig workers support receiving collective bargaining rights. A majority of gig workers (59%) support a minimum wage.

Voters Strongly Support Independent Contractors Receiving Anti-Discrimination Protections and Minimum Wage

In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

| | ve this. Don't | know Independent co | ntractors should | d not receive | this. |
|--|---|---------------------|--------------------------------|---------------|--|
| | All likely voters | | | | |
| Anti-discrimination protections | 73% | | | 16% | 11% |
| Minimum wage | 69% | | 14 | 1% | 17 % |
| Overtime pay | 65% | | 14% | | 21 % |
| Healthcare benefits | 65% | | 14% | | 21 % |
| Unemployment insurance | 58% | | 18% | | 24% |
| Retirement benefits | 57% | | 18% | | 26% |
| Paid sick days and medical leave | 56% | | 16% | | 28 % |
| Paid family leave | 51% | | 20% | | 29 % |
| Inion and collective bargaining rights | 43% | 28 | % | | 29 % |
| | Gig workers | | | | |
| | | | | | |
| Anti-discrimination protections | 76% | | | | 10% |
| Anti-discrimination protections Healthcare benefits | | | | 14% 9% | |
| | 73% | | 99 | 9% | 18% |
| Healthcare benefits | 73% 71% | | _ | 9% | |
| Healthcare benefits Overtime pay | 73% 71% 65% | | 99 | 9% | 18% 21% 24% |
| Healthcare benefits Overtime pay Retirement benefits | 73% 71% 65% 64% | | 9% 11% | 9% | 18% 21% 24% 25% |
| Healthcare benefits Overtime pay Retirement benefits Unemployment insurance | 73% 71% 65% 64% 63% | | 99 11% 11% | 9% | 18% 21% 24% 25% 24% |
| Healthcare benefits Overtime pay Retirement benefits Unemployment insurance Paid sick days and medical leave | 73% 71% 65% 64% 63% 60% | | 99 11% 11% 13% | 9% | 18% 21% 24% 25% 24% 28% |
| Healthcare benefits Overtime pay Retirement benefits Unemployment insurance Paid sick days and medical leave Minimum wage | 73% 71% 65% 64% 63% 60% 59% | | 99 11% 11% 13% 12% | 9% | 18% 21% |

June 8–13, 2023 survey of 1,131 likely voters

The Center for Law and Social Policy

Conclusion

The survey findings show that technology surveillance is having an impact as employees are tracked in the workplace at greater rates. The changing workplace is especially affecting young workers and gig workers, with the majority feeling overworked, being physically exhausted, and experiencing negative impacts on their mental health. While digital platform corporations employing gig workers are relentlessly funding campaigns and lobbying efforts to permanently reduce pay and benefits for their workers,⁷ our findings show that people are taking on gig work to make ends meet, experiencing poor health because of surveillance and overwork, and struggling to access high-quality, affordable child care. These findings underscore a need for higher-quality jobs and benefits, particularly as gig work becomes a more pervasive element in our job market.

Methodology

From June 8 to 13, 2023, Data for Progress conducted a survey of 1,131 likely voters nationally using web panel respondents. The sample was weighted to be representative of likely voters by age, gender, education, race, geography, and voting history. The survey was conducted in English. The margin of error is ±3 percentage points.

7 See Coalition for Workforce Innovation organizational website at <u>https://workforceinnovation.net</u>. The CWI is seeking "broad adoption" of what it describes as "independent work" "across all positions, platforms, and industries." For the CWI, "independent work" refers to work done by independent contractors: see "Op-Ed: Independent Work Is Critical to Economic Recovery," Coalition for Workforce Innovation, August 20, 2020, available at <u>https://workforceinnovation.net/press-releases/f/oped-independent-work-is-critical-to-economic-recovery https://rilastagemedia.blob.core.windows.net/rila-web/rila.web/media/media/ pdfs/letters%20to%20hill/hr/cwi-report-final.pdf.</u>

Appendix

DATA FOR **PROGRESS** CLASP The Center for Law and Social Policy

From June 8 to 13, 2023, Data for Progress conducted a survey of 1,131 U.S. likely voters nationally using web panel respondents. The sample was weighted to be representative of likely voters by age, gender, education, race, geography, and voting history. The survey was conducted in English. The margin of error is ±3 percentage points.

NB: subgroups with a n-size less than 40 (<40) are not shown on these cross-tabs. We choose not to display N<40 subgroups because the sample is too small to have statistical significance. We did, however, take samples of these subgroups for representational and weighting purposes to accurately reflect the electorate makeup. Some values may not add up to 100 due to rounding.

N=1,131 unless otherwise specified.

[1] Asked of respondents who say they are tracked by their employer:

Do you agree or disagree with the following statement?

| Knowing that | I am tracked by m | v emplover nega | atively impacts | my mental health | . (N=218) |
|--------------|-------------------|-----------------|-----------------|------------------|-----------|
| | | | | | |

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | White | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|-------------------|---------|--------|------|----------|-----|------------|---------|-------|---------|----------|--------------|------------|---------------------|
| Strongly agree | 15 | 11 | 18 | 16 | 14 | 11 | 23 | 15 | 15 | 11 | 20 | 21 | 12 |
| Somewhat agree | 33 | 32 | 33 | 40 | 24 | 29 | 40 | 33 | 38 | 31 | 32 | 33 | 33 |
| Somewhat disagree | 24 | 24 | 24 | 21 | 27 | 27 | 19 | 26 | 23 | 28 | 20 | 28 | 22 |
| Strongly disagree | 26 | 32 | 22 | 20 | 34 | 31 | 16 | 25 | 24 | 29 | 22 | 15 | 32 |
| Don't know | 2 | 1 | 2 | 3 | 1 | 2 | 2 | 1 | 0 | 1 | 5 | 4 | 1 |
| AGREE (TOTAL) | 48 | 43 | 51 | 56 | 38 | 40 | 63 | 48 | 53 | 42 | 52 | 54 | 45 |
| DISAGREE (TOTAL) | 50 | 56 | 46 | 41 | 61 | 58 | 35 | 51 | 47 | 57 | 42 | 43 | 54 |
| AGREE (NET) | -2 | -13 | +5 | +15 | -23 | -18 | +28 | -3 | +6 | -15 | +10 | +11 | -9 |
| Weighted N | 218 | 83 | 135 | 122 | 96 | 139 | 79 | 140 | 42 | 97 | 79 | 80 | 138 |

[2] Asked of respondents who say they are employed full or part time:

Which of the following best describes the staffing levels or capacity at your workplace, even if none are exactly right? (N=592)

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|---|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| There are not enough staff to do my job at a comfortable pace | 29 | 29 | 29 | 29 | 29 | 28 | 30 | 13 | 31 | 32 | 28 | 27 | 32 | 21 | 31 |
| There is the right amount of staff to comfortably get the job done | 60 | 59 | 62 | 57 | 63 | 60 | 60 | 72 | 59 | 57 | 63 | 60 | 59 | 65 | 59 |
| There are too many staff members | 8 | 7 | 8 | 10 | 5 | 8 | 7 | 6 | 8 | 8 | 8 | 7 | 8 | 12 | 6 |
| Don't know | 3 | 5 | 2 | 3 | 3 | 4 | 3 | 8 | 2 | 3 | 1 | 6 | 2 | 1 | 4 |
| Weighted N | 592 | 301 | 291 | 272 | 320 | 348 | 244 | 69 | 426 | 88 | 142 | 256 | 194 | 140 | 452 |

[3] Q3 and Q4 asked of respondents who say they are employed full or part time

To what extent do you agree or disagree with each of the following statements when thinking about your workplace?

- I feel overworked

(N=592)

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|-------------------|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Strongly agree | 16 | 18 | 15 | 21 | 12 | 13 | 21 | 12 | 18 | 13 | 19 | 13 | 17 | 21 | 15 |
| Somewhat agree | 28 | 25 | 31 | 33 | 24 | 32 | 22 | 31 | 26 | 39 | 27 | 28 | 31 | 29 | 28 |
| Somewhat disagree | 25 | 23 | 27 | 22 | 28 | 24 | 27 | 26 | 24 | 29 | 26 | 24 | 26 | 28 | 24 |
| Strongly disagree | 27 | 32 | 23 | 21 | 33 | 28 | 27 | 30 | 29 | 16 | 26 | 30 | 25 | 20 | 30 |
| Don't know | 3 | 2 | 4 | 4 | 3 | 4 | 2 | 1 | 3 | 4 | 2 | 5 | 2 | 3 | 3 |
| AGREE (TOTAL) | 44 | 43 | 46 | 54 | 36 | 45 | 43 | 43 | 44 | 52 | 46 | 41 | 48 | 50 | 43 |
| DISAGREE (TOTAL) | 52 | 55 | 50 | 43 | 61 | 52 | 54 | 56 | 53 | 45 | 52 | 54 | 51 | 48 | 54 |
| AGREE (NET) | -8 | -12 | -4 | +11 | -25 | -7 | -11 | -13 | -9 | +7 | -6 | -13 | -3 | +2 | -11 |
| Weighted N | 592 | 301 | 291 | 272 | 320 | 348 | 244 | 69 | 426 | 88 | 142 | 256 | 194 | 140 | 452 |

[4] To what extent do you agree or disagree with each of the following statements when thinking about your workplace?

— The pace of my job makes me physically exhausted

(N=592)

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|-------------------|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Strongly agree | 14 | 13 | 16 | 18 | 11 | 16 | 12 | 14 | 14 | 19 | 14 | 13 | 17 | 20 | 13 |
| Somewhat agree | 30 | 31 | 29 | 31 | 28 | 30 | 29 | 25 | 31 | 31 | 29 | 31 | 29 | 34 | 28 |
| Somewhat disagree | 28 | 24 | 32 | 27 | 29 | 26 | 31 | 25 | 27 | 35 | 25 | 27 | 31 | 27 | 28 |
| Strongly disagree | 25 | 29 | 21 | 21 | 29 | 25 | 26 | 36 | 25 | 14 | 30 | 25 | 21 | 17 | 28 |
| Don't know | 3 | 3 | 2 | 3 | 2 | 4 | 1 | 1 | 3 | 1 | 3 | 3 | 3 | 1 | 3 |
| AGREE (TOTAL) | 44 | 44 | 45 | 49 | 39 | 46 | 41 | 39 | 45 | 50 | 43 | 44 | 46 | 54 | 41 |
| DISAGREE (TOTAL) | 53 | 53 | 53 | 48 | 58 | 51 | 57 | 61 | 52 | 49 | 55 | 52 | 52 | 44 | 56 |
| AGREE (NET) | -9 | -9 | -8 | +1 | -19 | -5 | -16 | -22 | -7 | +1 | -12 | -8 | -6 | +10 | -15 |
| Weighted N | 592 | 301 | 291 | 272 | 320 | 348 | 244 | 69 | 426 | 88 | 142 | 256 | 194 | 140 | 452 |

[5] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

— Minimum wage

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 69 | 70 | 67 | 67 | 69 | 65 | 74 | 66 | 70 | 57 | 79 | 67 | 62 | 60 | 70 |
| Independent contractors should not receive this. | 17 | 14 | 21 | 17 | 17 | 19 | 14 | 19 | 16 | 31 | 10 | 16 | 23 | 28 | 15 |
| Don't know | 14 | 16 | 12 | 16 | 14 | 16 | 11 | 15 | 14 | 12 | 11 | 17 | 15 | 12 | 15 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[6] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

— Healthcare benefits

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 65 | 70 | 59 | 73 | 62 | 65 | 65 | 74 | 63 | 68 | 78 | 70 | 52 | 73 | 64 |
| Independent contractors should not receive this. | 21 | 15 | 28 | 15 | 24 | 19 | 25 | 12 | 23 | 21 | 11 | 16 | 33 | 18 | 22 |
| Don't know | 14 | 15 | 12 | 13 | 14 | 16 | 10 | 14 | 14 | 10 | 11 | 14 | 15 | 9 | 14 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[7] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

- Retirement benefits

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 57 | 61 | 52 | 67 | 52 | 58 | 55 | 67 | 55 | 63 | 68 | 61 | 45 | 65 | 55 |
| Independent contractors should not receive this. | 26 | 20 | 32 | 17 | 30 | 23 | 30 | 12 | 28 | 26 | 16 | 18 | 39 | 24 | 26 |
| Don't know | 18 | 20 | 15 | 16 | 18 | 19 | 15 | 21 | 17 | 10 | 16 | 21 | 15 | 11 | 19 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[8] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

— Unemployment insurance

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 58 | 62 | 54 | 60 | 57 | 61 | 55 | 62 | 58 | 58 | 70 | 59 | 50 | 64 | 57 |
| Independent contractors should not receive this. | 24 | 20 | 29 | 22 | 25 | 21 | 30 | 18 | 25 | 24 | 17 | 21 | 32 | 25 | 24 |
| Don't know | 18 | 18 | 17 | 18 | 17 | 19 | 16 | 20 | 17 | 18 | 13 | 20 | 18 | 11 | 19 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[9] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

- Union and collective bargaining rights

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 43 | 43 | 43 | 57 | 36 | 43 | 43 | 57 | 41 | 42 | 65 | 44 | 27 | 53 | 41 |
| Independent contractors should not receive this. | 29 | 24 | 35 | 18 | 34 | 26 | 34 | 16 | 30 | 37 | 15 | 22 | 45 | 26 | 29 |
| Don't know | 28 | 33 | 22 | 25 | 30 | 31 | 23 | 27 | 29 | 21 | 20 | 34 | 28 | 21 | 29 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[10] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

— Overtime pay

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 65 | 68 | 63 | 71 | 63 | 65 | 66 | 68 | 65 | 67 | 75 | 69 | 56 | 71 | 65 |
| Independent contractors should not receive this. | 21 | 17 | 25 | 15 | 24 | 20 | 23 | 15 | 21 | 24 | 14 | 18 | 29 | 21 | 21 |
| Don't know | 14 | 15 | 12 | 14 | 13 | 15 | 11 | 17 | 14 | 9 | 11 | 14 | 15 | 9 | 14 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[11] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

- Paid family leave

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 51 | 56 | 45 | 62 | 46 | 52 | 48 | 61 | 49 | 60 | 63 | 56 | 37 | 59 | 49 |
| Independent contractors should not receive this. | 29 | 23 | 36 | 19 | 34 | 26 | 35 | 21 | 31 | 26 | 19 | 21 | 43 | 28 | 29 |
| Don't know | 20 | 22 | 19 | 19 | 21 | 22 | 17 | 18 | 21 | 14 | 18 | 22 | 19 | 13 | 22 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[12] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

- Paid sick days and medical leave

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 56 | 61 | 50 | 65 | 51 | 55 | 57 | 65 | 54 | 60 | 70 | 61 | 41 | 63 | 54 |
| Independent contractors should not receive this. | 28 | 22 | 35 | 18 | 33 | 26 | 32 | 15 | 30 | 31 | 17 | 20 | 44 | 24 | 29 |
| Don't know | 16 | 17 | 15 | 16 | 16 | 19 | 12 | 20 | 16 | 9 | 13 | 19 | 16 | 13 | 17 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[13] In the 'gig economy', some companies misclassify their employees as independent contractors to cut labor costs, avoid certain employer responsibilities, and strip them of union and collective bargaining rights.

Independent contractors are not currently provided with traditional employee protections like retirement benefits, healthcare benefits, and union and collective bargaining rights.

Some legislators are proposing that independent contractors should receive traditional employee benefits that are important for their protection and economic well-being.

For each of the following benefits or protections, say whether you think independent contractors should or should not receive it.

- Anti-discrimination protections

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | Black or African American | White | Latino | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|---------------------------------|-------|--------|---------|----------|--------------|---------------|------------------------|
| Independent contractors should receive this. | 73 | 75 | 71 | 74 | 73 | 71 | 77 | 73 | 73 | 71 | 82 | 73 | 68 | 76 | 73 |
| Independent contractors should not receive this. | 11 | 7 | 14 | 9 | 11 | 10 | 11 | 8 | 11 | 10 | 6 | 9 | 15 | 10 | 11 |
| Don't know | 16 | 17 | 14 | 18 | 15 | 19 | 12 | 19 | 15 | 20 | 12 | 18 | 17 | 14 | 16 |
| Weighted N | 1,131 | 602 | 529 | 361 | 770 | 716 | 415 | 108 | 881 | 122 | 284 | 428 | 419 | 175 | 956 |

[14] Q14-Q17 Asked of respondents who say they are a custodial parent in need of child care

How easy or difficult was it for you to find child care that meets your needs within your budget? (N=224)

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | White | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|--|---------|--------|------|-------------|-----|---------------|---------|-------|---------|----------|--------------|---------------|------------------------|
| Very easy | 15 | 11 | 18 | 15 | 14 | 10 | 23 | 16 | 16 | 11 | 18 | 28 | 10 |
| Somewhat easy | 25 | 18 | 33 | 26 | 21 | 25 | 24 | 24 | 17 | 22 | 34 | 22 | 25 |
| Somewhat difficult | 31 | 27 | 36 | 32 | 31 | 29 | 36 | 32 | 34 | 34 | 26 | 40 | 29 |
| Very difficult | 15 | 21 | 6 | 13 | 18 | 17 | 11 | 15 | 18 | 17 | 8 | 8 | 17 |
| I have not been able to find child care that meets my needs within my budget | 8 | 13 | 2 | 9 | 3 | 11 | 2 | 9 | 6 | 8 | 8 | 2 | 10 |
| Don't know | 7 | 10 | 4 | 5 | 13 | 9 | 4 | 4 | 9 | 8 | 5 | 1 | 9 |
| Weighted N | 224 | 123 | 101 | 163 | 61 | 143 | 81 | 157 | 50 | 100 | 74 | 55 | 169 |

[15] Have child care responsibilities impacted your ability to work or had no impact at all? (N=224)

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | White | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|---|---------|--------|------|-------------|-----|---------------|---------|-------|---------|----------|--------------|---------------|------------------------|
| Child care responsibilities have impacted my ability to work | 44 | 47 | 39 | 49 | 30 | 41 | 48 | 46 | 50 | 47 | 34 | 51 | 41 |
| Child care responsibilities have not impacted my ability to work at all | 48 | 42 | 55 | 46 | 53 | 48 | 47 | 51 | 42 | 45 | 55 | 41 | 50 |
| Don't know | 9 | 11 | 6 | 5 | 17 | 10 | 5 | 3 | 8 | 7 | 10 | 8 | 9 |
| Weighted N | 224 | 123 | 101 | 163 | 61 | 143 | 81 | 157 | 50 | 100 | 74 | 55 | 169 |

[16] Do you agree or disagree with the following statement:

More affordable child care costs would allow me to advance in my career or switch jobs to one that better suits my life. (N=224)

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | White | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|---------------------------------------|---------|--------|------|-------------|-----|---------------|---------|-------|---------|----------|--------------|---------------|---------------------|
| Strongly agree | 33 | 37 | 29 | 38 | 22 | 31 | 38 | 36 | 41 | 39 | 20 | 41 | 31 |
| Somewhat agree | 33 | 32 | 33 | 36 | 23 | 30 | 38 | 30 | 22 | 32 | 42 | 36 | 32 |
| Somewhat disagree | 9 | 1 | 18 | 8 | 11 | 11 | 5 | 9 | 15 | 6 | 9 | 9 | 9 |
| Strongly disagree | 4 | 4 | 4 | 3 | 5 | 2 | 7 | 4 | 2 | 4 | 4 | 3 | 4 |
| l do not have any child care costs | 19 | 23 | 14 | 12 | 36 | 22 | 13 | 20 | 16 | 18 | 22 | 8 | 22 |
| Not sure | 3 | 3 | 2 | 3 | 2 | 4 | 0 | 2 | 4 | 1 | 3 | 4 | 2 |
| Weighted N | 224 | 123 | 101 | 163 | 61 | 143 | 81 | 157 | 50 | 100 | 74 | 55 | 169 |

[17] What aspect of accessing child care would **most** improve your work or ability to work? (*N=224*)

| Response | Topline | Female | Male | Under 45 | 45+ | No College | College | White | Liberal | Moderate | Conservative | Gig worker | Not a gig worker |
|---|---------|--------|------|-------------|-----|---------------|---------|-------|---------|----------|--------------|---------------|------------------------|
| Child care available closer to my work | 3 | 3 | 3 | 4 | 2 | 5 | 1 | 3 | 4 | 1 | 5 | 5 | 3 |
| Child care available closer to my home | 3 | 0 | 7 | 4 | 1 | 2 | 6 | 3 | 2 | 4 | 4 | 4 | 3 |
| A more accessible way to get to child care | 3 | 1 | 5 | 3 | 2 | 2 | 4 | 4 | 3 | 3 | 3 | 3 | 3 |
| Less expensive child care | 31 | 33 | 29 | 35 | 23 | 31 | 32 | 32 | 31 | 30 | 33 | 32 | 31 |
| Better child care options | 4 | 5 | 3 | 4 | 5 | 1 | 10 | 6 | 7 | 3 | 5 | 4 | 5 |
| More trustworthy child care options | 14 | 13 | 15 | 13 | 16 | 16 | 11 | 13 | 13 | 12 | 17 | 22 | 11 |
| More reliable child care | 9 | 6 | 13 | 10 | 6 | 8 | 10 | 8 | 12 | 9 | 6 | 12 | 8 |
| Child care available outside standard 9am-5pm work hours (such as early mornings, nights, and weekends) | 13 | 15 | 11 | 14 | 12 | 14 | 12 | 13 | 12 | 20 | 5 | 8 | 15 |
| Other (please specify) | 2 | 3 | 1 | 1 | 6 | 2 | 2 | 3 | 0 | 2 | 3 | 0 | 3 |
| None of these | 16 | 20 | 11 | 12 | 28 | 18 | 13 | 15 | 16 | 14 | 19 | 9 | 19 |
| Weighted N | 224 | 123 | 101 | 163 | 61 | 143 | 81 | 157 | 50 | 100 | 74 | 55 | 169 |